



BRIDGE AR ASSIST

An Augmented Remote Assistance Service Solution

Our Solution

Bridge AR Assist is an augmented reality-based remote assistance service solution ideally suited for maintenance technicians to receive 24/7 support from DA Experts anytime, anywhere.

Bridge AR Assist comes with a preconfigured Vuzix M300XL Smart Glass headset that contains the TeamViewer Pilot application which is used to connect with the DA Expert.

Bridge AR Assist offers support services leveraging TeamViewer Pilot to connect to maintenance technician with a DA Expert. Through the Pilot application, the technician will be able to show the DA Expert issues that are occurring live in the field, allowing the Expert to quickly assist in resolving the problems – eliminating frustration, reducing cost, and improving maintenance efficiency.

In addition, TeamViewer Pilot allows both the technician and the DA Expert to create Augmented Annotations on the screen during the remote session allowing for more precise troubleshooting.

Additional Features:

- AR Annotations
- Delete Annotations
- Receive Image Files
- Zoom functionality
- Receive Screenshare
- Microphone Mute
- Video Pause/Resume
- Flashlight

Benefits

- 24/7 Support from DA's Automation Experts
- Uses Augmented Reality features
- Reduce overhead maintenance and troubleshooting costs
- Reduce system downtime
- Hands free mobile solution
- Easy and quick set-up

Diversified Automation – Industry Leaders

With innovative tools and leading-edge technology, DA strives to help you stay ahead of the competition. As a full-service integrator of automated applications, we will fabricate, install, and produce cost-effective material handling solutions to squarely meet the needs of your organization. **Call us today for a free no obligation quote!**

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